



Mission

The Larimer Emergency Telephone Authority strives to provide distinguished 9-1-1 service and innovative 9-1-1 programs through technical excellence, leadership, and open collaborative communication. LETA shall maintain a unified approach to current and future 9-1-1 needs. To support our commitment to 9-1-1, we collect and responsibly manage telephone surcharges.

Vision

The Larimer Emergency Telephone Authority assumes a leadership role by identifying current and future 9-1-1 progress. It is our vision to be renowned for setting the industry standard for 9-1-1.

Values

Our Values;

We achieve our mission through;

- Integrity
- Fairness & Equity
- Personal Responsibility
- Teamwork
- Planning & Problem Solving
- Accountability

Integrity

Our position in the community relies greatly on respect and confidence of the public. The integrity of each individual as well as each vendor we partner with relates to this value. Without this trust, we cannot expect to form a partnership with the community.

Fairness and Equity

We are committed in providing consistent and reliable 9-1-1 services and 9-1-1 programs throughout Larimer County.

Personal Responsibility

Each of us has personal responsibility. We respect and encourage individual responsibility and talent, while recognizing members have a right and an obligation to represent their respective discipline and agency. It is essential to work together as part of the LETA team without personal and department agendas.

Teamwork

Teamwork is essential to the successful operation of 9-1-1. The team must include all agencies represented and the appropriate personnel within those agencies. The team members must all work in partnership with each other and the community to complete our mission.

Planning and Problem Solving

In developing plans, goals, and a vision, we must anticipate problems and opportunities and seek to deal with them in innovative and cost effective ways. The process must involve feedback and participation from all levels of each organization represented and the community.

Accountability

As the Larimer Emergency Telephone Authority, we hold the responsibility to make well informed decisions for delivering 9-1-1 service and programs throughout Larimer County and are accountable to the citizens of Larimer County